

### **Mazama Ranch House Cancellation Policy**

1. First nights rent after verbal confirmation
2. Full payment is due 30 days prior to arrival, holidays – 60 days. Your credit card will be charged unless other arrangements have been made.
3. Full amount may be retained if cancellation is made less than 20 days prior to arrival, holidays –60.
4. The main Ranch House may retain full payment if cancellation is received less than 60 day.
5. Full refund is given if cancellation is rebooked or if rooms are not full.
6. All cancellations will be subject to a \$20 per room handling fee.
7. No Smoking – No Pets